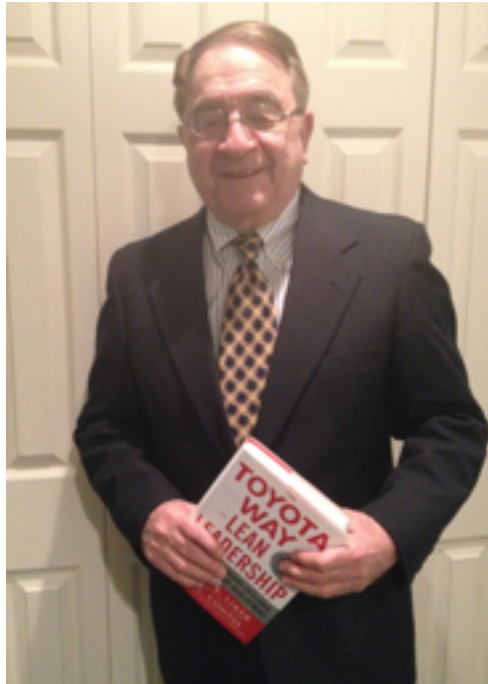


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# Toyota Way of Leadership Using Kata

at the Delaware ASQ Section, March 19, 2015

Dr. D. James Donald, Presenter



Monthly ASQ dinner meetings are held on the third Thursday of each month. Cost : \$25/person

To reserve a spot for March 19th, send an email to: [reply@asqdelaware506.org](mailto:reply@asqdelaware506.org)

Meetings are held at the Wilmington/Christiana Hilton, located at : 100 Continental Drive, Newark, DE 19713

This presentation will begin with an overview of the expectations of a Toyota leader. This will be followed by a slide presentation of the **Toyota Improvement Kata**; a teachable pattern for working scientifically when pursuing goals in complex systems. It is a set of practice routines for learning the habits that form the basis of the Toyota culture. In respect to leadership: (1) self-development is key, (2) in order to learn, (3) to help (teach) others, (4) do value added work. "The goal of every team member from the worker on the production floor to the most senior executives is to be working to continuously improve themselves & their processes," according to Toyota President, Akio Toyoda.

Dr. Donald is presently working with Hirsh Industries in Dover, DE in helping them to learn and practice these methods.

## **Future ASQ Section 506 Meetings :**

**Len Deane : Active Listening is Quality Management (April 16, 2015)**

**Frank Kennedy : Leadership/Entrepreneurship (May 21, 2015)** - This is May Members Night - Magic/Comedy/Positive Motivation - bring your spouse, significant other and/or work associates.

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